



Speedy rollout of Webex ensures business continues at pace

Industry: Telecommunications

Solution Area: Collaboration Services

 **LOGICALIS**
Architects of Change

The Challenge

In 2019, a major telecommunications company started to introduce Webex for their employees and had purchased 5,000 Webex Teams licenses, with 400 Webex Meeting licenses to be released as part of a phased rollout. Then the pandemic hit.

The Solution

Logicalis and Cisco offered the company the opportunity to extend the number of Webex licenses to 25,000 in order to provide all of their employees with the basic tools necessary to work from home without altering the daily operation of the company.

Logicalis' challenge was to support the company with the deployment and allocation of these licenses in one weekend, seeking that from the beginning of the mandatory social isolation decreed by the national government, employees in all their areas could continue to work effectively on all required activities. In addition to activating the licenses, Logicalis was also responsible for the provision of training for more than 25,000 users, generating support material such as instruction leaflets that could be made available to everyone to ensure that when turning on their machines, the tools were not only operational, but that they also knew how to use them.

All of these activities were carried out during the first week of isolation in Argentina, which meant remote support to the client. Logicalis put into place a multi-disciplinary team who were able to deliver all of these activities without mishap.

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